

# Contents

Contributors v

Introduction xiii

## **Part I The context of managing the knowledge base in health services I**

- 1** New structures and principles in health services 3  
*Graham Walton*
- 2** The health and social care interface 16  
*Valerie Monaghan and Jo Cooke*
- 3** Clinical governance and National Service Frameworks 27  
*Andrew Booth*
- 4** Virtual outreach services 38  
*Alison Yeoman*
- 5** The National electronic Library for Health 49  
*Alison Turner*
- 6** Knowledge management 60  
*Andrew Booth and Anne Brice*
- 7** Primary-care knowledge services 75  
*Sue Lacey Bryant*
- 8** Clinical librarianship 89  
*Susan Childs*

9	The role of LIS in supporting learning	99
	<i>David Peacock, Graham Walton and Andrew Booth</i>	
<b>Part 2 Managing the knowledge base 113</b>		
10	Managing projects	115
	<i>Andrew Booth</i>	
11	Working collaboratively	125
	<i>Sharon Dobbins</i>	
12	Developing innovative services and managing change	137
	<i>Graham Walton</i>	
13	Continuing professional development	147
	<i>David Stewart</i>	
14	Providing hybrid information services	158
	<i>Steve Rose and Angela Gunn</i>	
15	Creating portals and gateways	167
	<i>Susan Roe</i>	
16	Managing intellectual property	179
	<i>Susannah Hanlon</i>	
<b>Part 3 Using the knowledge base effectively: information sources and skills 191</b>		
17	Accessing the knowledge base	193
	<i>Maria J. Grant</i>	
18	Appraising the literature	204
	<i>John Blenkinsopp</i>	
19	Creating effective web pages	214
	<i>Steve Ashwell</i>	
20	Tapping into sources of research funding	225
	<i>Alison Winning</i>	
21	Supporting syntheses of the literature	238
	<i>Janette Boynton</i>	
	Conclusion: new roles and new challenges	253
	<i>Graham Walton and Andrew Booth</i>	
	Index	267